



Note From Gabby

What continues to inspire me most is seeing the many ways people come together to create opportunities for others. Through partnerships, shared learning and genuine connections, we are helping people build confidence, develop new skills and work towards goals that are meaningful to them.

Recently, we welcomed PlaySpace to the Ability Café, where they enjoyed the café experience and connected with our team. We look forward to continuing to build this wonderful partnership.

Our collaboration with Unity College has also created valuable opportunities for shared learning and support. Their dedicated Certificate III in Disability training space has allowed our support workers to strengthen their practical skills in areas such as personal care, safe support practices and case note writing. In return, we have been pleased to contribute equipment, share our knowledge and offer support where we can. This relationship is a great example of two different spaces working together to create better opportunities for students, staff and the wider community.

We also continue to welcome students from the Murray Bridge High School Disability Unit into the Ability Café on Fridays. This gives students who are interested in hospitality a free opportunity to develop practical experience, build confidence and explore their future goals in a supportive environment. Young people are the future of our community, and we must continue to get behind them in every way we can to support the strength and continuity of our incredible community.

Behind the scenes, our team has continued participating in leadership and management development. We are also finalising the rollout of our new Ausmed training platform, giving staff greater access to ongoing learning and professional development.

I have recently had the opportunity to connect with clients who are working towards some incredible and deeply personal achievements. From building intricate scale models of the Titanic and growing fresh fruit and vegetables to travelling overseas as part of a student exchange program, these achievements deserve to be recognised and celebrated.

We want to hear about the things that matter to you. Whether you would like to learn a new skill, try a new experience, build your confidence or work towards something you cannot stop thinking about, please speak with your support workers and team leaders about how we can help make it part of your journey.

Thank you for being part of our GSSA community.



Take care,

Gabrielle Mackenzie

Managing Director



GSSA Recognised at the Local Business Awards

A small group of GSSA participants, staff and supporters recently attended the Local Business Awards, where we were honoured to be nominated.

While we didn't take home the award, we are incredibly grateful to everyone who nominated and supported us. This recognition means so much because it reflects the wonderful community we continue to build together and the positive difference being made every day.

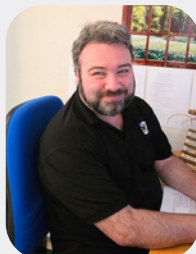
Congratulations to Murray Mallee Aged Care Group on their well-deserved award, and thank you to everyone who is part of the GSSA journey. Your support, encouragement and belief in what we do inspires us to keep growing and creating opportunities for our community.



There's been plenty happening behind the scenes at Genuine Support Services Australia, with some familiar faces taking on exciting new roles and a new team member joining us. We're delighted to celebrate these changes and wish everyone the very best as they begin the next chapter of their journey with GSSA.

Adam – Support Coordinator

We're delighted to welcome Adam into his new role as our Support Coordinator. Adam is passionate about helping people navigate the NDIS with confidence, providing guidance, encouragement and personalised support every step of the way. He also values building strong relationships with providers and the wider community to ensure participants receive the best possible support.



Jessica C – Team Leader

Many of you will recognise Jess as the friendly face at our front reception. Jess has recently stepped into a Team Leader role, where she will continue supporting both our team and participants in a new capacity. We congratulate Jess on this exciting next step and wish her every success.

Samantha (Sam) – Administration & Reception

With Jessica C moving into her new role, we'd like to warmly welcome Sam to the GSSA team. Sam has joined us as our new Administration and Reception Officer and will be one of the first friendly faces you'll see when you visit or call our office. Be sure to say hello and make her feel welcome!



Jess vE – Program Coordinator

Jess has recently stepped into the role of Program Coordinator and has been instrumental in transforming our Youth Your Way Program into the exciting new Growing Forward and Launch Pad programs. Through her creativity, passion and participant-focused approach, Jess has helped develop engaging programs that build confidence, independence and life skills.



YOUR SUGGESTIONS ARE ALWAYS WELCOME



Each day, we're reminded why we do what we do. The people we support generously share their ideas, their hopes, and the little things that matter every day.

.....♥.....

Every suggestion is a gift, helping us shape and refine our support so it feels more personal, more meaningful, and more empowering.

.....♥.....

We're grateful for the trust placed in us and proud to walk alongside each person on their journey. By learning together, we continue to grow, ensuring our support stays genuine, thoughtful, and focused on what really counts: helping people live the lives they choose with confidence and dignity.

Milestones

We are proud to celebrate some incredible milestones, with four of our valued team members reaching 5 years of service with Genuine Support Services Australia.



Aduť & Gabby



Laarni De Los Reyes



Agnes & Gabby



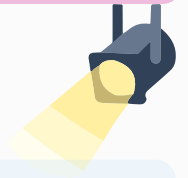
Gabrielle Ribbons



EMBRACE CONNECT GROW

Genuine Support Services Australia

IN THE SPOTLIGHT



Igniting Confidence and Community Connections

We are incredibly proud of Mickala and Caderyn, who volunteered their time at the Ignite Your Future event, a local careers and employment expo for young people, where they helped serve milkshakes and coffees to attendees throughout the day.

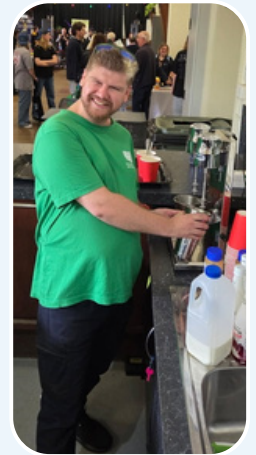
Their efforts certainly didn't go unnoticed! Event organiser Samara shared some wonderful feedback, saying that both Mickala and Caderyn were incredible and that she would love to have them involved again if the event returns next year.

For Caderyn, the experience was a real eye-opener. He shared that the role wasn't nearly as difficult as he had expected and that the day has sparked an interest in volunteering at future community events. We're excited to help him explore more opportunities to get involved.

Mickala was equally thrilled with her achievement. She said the experience left her feeling confident and proud of herself. In fact, she was so excited after the event that she "couldn't sit still" when she got home!

It's wonderful to see participants stepping outside their comfort zones, building confidence, developing new skills, and discovering new passions.

Well done, Mickala and Caderyn – you should both be very proud of yourselves!



.....♥.....



Charlii enjoying time with her horse, building confidence, learning new skills and creating special memories along the way

Building Confidence One Ride at a Time



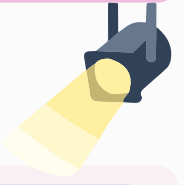
Charlii has been developing new skills and growing in confidence through her equine experiences at TriBal Equine, where she recently took part in her first horse riding lesson. From learning how to safely lead her horse to climbing into the saddle and enjoying her first ride, Charlii showed incredible courage, determination and a willingness to step outside her comfort zone.

Horse riding is a wonderful way to build confidence, develop new skills and form special connections with animals, and Charlii has certainly embraced the experience. She loves spending time with her four-legged friends, learning how to care for them and discovering something new with every visit. Each session is helping her build independence, responsibility and self-belief.

Adding to the excitement, the horse Charlii rode, Rodway, has quite an impressive history. Rodway is an ex-racehorse and the brother of the legendary champion Makybe Diva, making the experience even more memorable.

We are incredibly proud of the progress Charlii has made and love watching her confidence continue to grow. We can't wait to see where this exciting new adventure takes her, and we look forward to sharing more of her journey in the future.

IN THE SPOTLIGHT



Jemma's Incredible UK Adventure



At 29 years old, Jemma recently returned from an incredible four and a half month adventure in the United Kingdom after being selected for an international exchange program as part of her Bachelor of Biomedical Health Sciences.

Travelling overseas on her own was a huge step, but one Jemma embraced with determination and an open mind. While studying at Newcastle University, Jemma also made the most of her time in the UK by exploring iconic landmarks, including the famous London Eye, and catching up with family members in London for the very first time, creating memories she will treasure for years to come.

One of the highlights of Jemma's trip was meeting up with a friend she had connected with online a few years ago. The pair, who both have cerebral palsy, had built a friendship across the world and were able to spend time together in person for the very first time. It was a special moment that made the experience even more meaningful.

Reflecting on her journey, Jemma says the experience gave her a level of independence she never thought was possible.

Jemma hopes her story encourages others not to let disability stand in the way of opportunities.



“I wanted to prove to myself and show others that having a disability shouldn't stop you from having equal opportunities from everyone else.”



We are incredibly proud of Jemma for stepping outside her comfort zone, embracing new experiences and showing what can be achieved with confidence, determination and a willingness to say yes to new opportunities. Her journey is an inspiration, and we can't wait to see where it takes her next.



Heather's Handmade Creations Find a New Home



Heather continues to achieve wonderful things with her crochet, turning her creativity and passion into something that brings comfort to both people and their pets.

After a successful year of exhibiting her handmade creations and sharing her skills through our Come & Try Crochet sessions, and now regular Crochet Club, Heather has been busily creating a beautiful collection of handmade pet rugs that are available for purchase at CritterCube.

Each rug has been lovingly handcrafted by Heather, showcasing her eye for colour, quality and detail. It's fantastic to see her talents being recognised within the local community, and we're incredibly proud of everything she has achieved.

If you're visiting CritterCube, be sure to keep an eye out for Heather's gorgeous pet rugs, a wonderful way to support a talented local maker while treating your furry friend to something special!





SPECIAL EVENTS



Winter by the Fire Brings Community Together

Despite the chilly winter weather, clients, staff and members of the public enjoyed a warm and welcoming evening at our recent Winter by the Fire event, held in partnership with **EGO Farm**.

Set against the beautiful backdrop of EGO Farm, the evening provided the perfect opportunity for people to come together, connect, and enjoy each other's company around a roaring bonfire. Guests were treated to delicious food, warm drinks, and plenty of conversation as they relaxed and shared stories beside the fire.

The event highlighted the importance of community, friendship, and creating opportunities for meaningful social connection. Whether roasting marshmallows, enjoying a hot coffee, or simply soaking up the atmosphere, everyone appreciated the chance to slow down and enjoy a cosy winter evening.

A special thank you to the team at EGO Farm for their incredible hospitality and for creating such a welcoming environment for all who attended.

Winter nights really are better by the fire, and this wonderful collaboration between Genuine Support Services Australia and EGO Farm was a fantastic reminder of the connections that can be built when people come together.



UPCOMING EVENTS

**COME & TRY
LINE DANCING**

NO EXPERIENCE NECESSARY!

 & 

Genuine Support Services Australia

We're excited to partner up with Saddle & Stomp for a fun and friendly Come and Try Line Dancing Session!

 **MINIMUM NUMBERS REQUIRED TO GO AHEAD**

 **EASY STEPS**  **FRIENDLY ATMOSPHERE**  **EVERYONE WELCOME**

 **Tuesday 25th August 2026**
4:00pm - 6:00pm

 **GSSA Activities Room**
6 Seventh Street, Murray Bridge

 **Refreshments Available - \$2**

 **NDIS - \$10**
General Public - \$15

To book your spot, please contact: 8166 7577

**TOP GUN
GREAT BALLS
of FIRE!**

GSSA ANNUAL DISCO - REIMAGINED

**AT THE
DROP ZONE**

SA SKYDIVING DROP ZONE
151 SKELDON ROAD, WELLINGTON 5259, SA

Pizza, music, dancing and a Murray Bridge sunset

 **FIRE PIT**
Relax and unwind around the fire.

 **WOOD-FIRED PIZZA DINNER**
Delicious pizza included in your ticket.

 **MUSIC & DANCING**
Disco tunes and a dance floor to enjoy.

 **INDOOR GAMES AREA**
Football, games and more.

 **AIRCRAFT VIEWING**
Take a look inside the aircraft and photo opportunity.

 **BAR FACILITIES**
Drinks available for purchase.

 **FRIDAY 25 SEPTEMBER**
Save the date!

 **5:00PM - 8:30PM**
Arrive in the daylight, stay for the sunset.

 **151 SKELDON ROAD, WELLINGTON 5259, SA SKYDIVING DROP ZONE**

 **\$25 PER PERSON**
Includes entry and pizza dinner. Drinks available for purchase.

WANT TO JUMP?
Get the full experience and jump out of a plane! Call our office for pricing and details. **8166 7577**

Optional - grab your aviators and come dressed up as! MAVERICK or GOOSE!

PAYMENT OPTIONS:
 **PAY AT RECEPTION**  **PAY CASH ON THE NIGHT**

BOOKINGS ESSENTIAL - CONTACT US TODAY!
8166 7577 *Good people. Great times.*

**HALLOWEEN
BOWLING**

FRIDAY 30 OCTOBER

6PM - 9PM

**\$9 FOR ONE GAME
\$15 FOR TWO GAMES**

Come along and enjoy spooky vibes, fun costumes, sweet treats, and magical moments filled with laughter



BRIDGE BOWLS
6A MAURICE RD MURRAY BRIDGE

Call 8166 7577 to put your name on the list!

Join us for **FREE** laps at The Bend Motorsport Park
Seats are limited, so bookings are essential!

CRUISE DAY

UNLEASHED

12 NOON START **24.10.2026**

Call the office on 8166 7577 to secure your spot on the passenger list.



 Genuine Support Services Australia

**Jurlique
FARM TOUR**

 **FREE** for all NDIS participants and their Support Workers

Meet us at the farm on:
14th of November 2026 at 10am
31 Liebelt Road, Biggs Flat - near Hahndorf

BYO PICNIC

Tour Pass Bookings essential
phone 8166 7577 to book your spot



GSSA PUZZLE CORNER

CAN YOU FIND THE HIDDEN WORDS?

Each hidden word represents the values, goals and positive outcomes that Genuine Support Services Australia strives to create every day

B	R	T	I	O	O	U	O	O	E	P	C	I	Y	T	I	L	I	B	A
E	E	S	I	S	D	N	E	I	R	F	S	C	C	W	N	E	L	T	B
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L	Y	T	I	N	U	M	M	O	C	S	O	A	P	E	E	V	M	B	V

FRIENDS
FUN
GROWING
CONNECTION
GENUINE

GOALS
BELONG
CARE
RESPECT
SKILLS

SUPPORT
WELLBEING
COMMUNITY
EMPOWER

PARTICIPATION
ABILITY
CONFIDENCE
SERVICES



Hidden words run vertical, horizontal and backwards



AUG - SEPT - OCT 2026



GSSA MAIN OFFICE

6 Third Street
Murray Bridge
SA 5253

COMMUNITY HUB & ACTIVITIES CENTRE

4 & 5 Seventh Street
Murray Bridge
SA 5253



(08) 8166 7577



admin@genssa.au



Genuine Support Services Australia